

Susan Davies

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As a former HR director, moving to this job through an HR generalist route I have deep and wide experience of workplace dispute resolution from every aspect. This means I can discuss and reassure a commissioning client, particularly those who may be familiar with grievance and disciplinary processes but new to mediation. Mediation is not the right solution for all disputes and my experience puts me in a good position to advise whether it is appropriate in a specific case.

I am skilled at getting people to consider their position broadly and getting people to think about a situation from another's point of view. This is particularly helpful with workplace mediation as the problem is frequently misunderstanding of intent or action or simply a failure to listen to another's point of view.

I am flexible about location and happy to mediate via Skype or other online video methods if that is the preferred option. I am very happy to have a general conversation about mediation, and whether it is the appropriate solution for the dispute involved, without obligation

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and Employment Mediation
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